



## Summer Camp Frequently Asked Questions

### **Q1: To enroll in camp, do I have to enroll my child in person or can I do it online?**

A1: You can register online! Simply go to our website at [csurec.com](http://csurec.com), select the “Online Portal Button” at the top right, login or create your account, and then find our camp offerings under the “Program Registration” section. For more details on how to create an account and register online, find our Registration Guide on our Day and Seasonal Camp page.

### **Q2: I have an account already, but how do I add my child to my account?**

A2: Once logged in, click on “View My Info”, scroll down and under “Paying For”, and click “Add a Family Member. “

### **Q3: Why can't I see the Summer Camp offerings as an option under Program Registration?**

A3: Under the Home page, make sure to switch from the primary account (the adult's account) to the secondary account (the child's account). Our programs are age specific, so when searching under the adult's account, it will not give those offerings as an option since the parent is outside the age range.

### **Q4: What is considered as a CSU Affiliate?**

A4: Anyone that currently has a child enrolled in Campus International, current Faculty/staff, current CSU Rec members, and current CSU students.

### **Q5: Do I have to register for all 10 weeks of summer camp?**

A5: Nope! You can enroll by the week! However, make sure you properly register for each week of camp you want your child(ren) to attend. It doesn't automatically enroll them in following weeks after the initial registration.

### **Q6: Do I have to pay in full when I register my child?**

A6: Nope! You can choose to pay in full, but a minimum, non-refundable deposit will need to be paid when registering to hold your child's spot. 30% of the total amount will be due up front and the remaining balance is due the Wednesday before the week your child is registered for.

### **Q7: I've had something come up and I need to change what weeks my child(ren) is enrolled in? How can I go about switching them?**

A7: Reach out to Mackenzie Lamar ([mlamar@csuohio.edu](mailto:mlamar@csuohio.edu)) to transfer your weeks of enrollment. If you have to cancel completely, you will be refunded up until the start of that camp week, minus the non-refundable deposit.

**Q8: Can I buy before care and after care by the day, or do I have to buy the entire week?**

A8: Our before care and after care offerings are offered by the week, so you will be enrolled in all 5 days!

**Q9: What can my child(ren) expect from a typical day of summer camp?**

A9: Our 10-weeks of camp all have a different theme to keep things fun, fresh and engaging! Our activities, arts and crafts and special guests are all tailored to match the theme of the week, but the campers can expect to play a variety of large and small group games, arts and crafts, Monday/Wednesday/Friday open swim, time outside (weather permitting) and visits from a variety of special guests.

**Q10: Are snacks and lunch provided at summer camp?**

A10: We provide a morning and afternoon snack, but you are more than welcome to send your child(ren) with another (especially if there are allergies or intolerances to consider). Each camper will need to come with a lunch that can remain at room temperature and not require a microwave.

**Q11: Can our child(ren) bring toys from home?**

A11: We ask all campers leave their personal toys at home so we can all fully engage in the summer camp activities planned out for each day!

Any other questions? Feel free to refer to the **Parent Handbook** located on our camp webpage, or email Mackenzie Lamar at [m.lamar@csuohio.edu](mailto:m.lamar@csuohio.edu).